

## S.C.N.R GOVT. DEGREE COLLEGE

UNDER u/s 2(f) & 12(B) OF UGC ACT, 1956

PRODDATUR, KADAPA DISTRICT, ANDHRA PRADESH – 516360 INSTITUTE ACCREDITED BY NAAC AT 'B' LEVEL

AFFILIATED TO YOGI VEMANA UNIVERSITY, KADAPA, Proddatur.jkc@gmail.com

Our college has a tailored approach to deal with internal examination related grievances is transparent, time- bound and efficient Developed explicit policies and procedures specifically addressing examination-related grievances in undergraduate courses. Ensure these guidelines are easily accessible to all students.

Created a dedicated grievance cell comprising faculty members, student representatives. Ensured diversity and impartiality within this body. Provided various accessible channels (online platforms, physical forms, emails) for students to lodge grievances related to examinations. Guarantee confidentiality and protection against retaliation for complainants.

Enforced strict timelines for addressing grievances at each stage of the process. Establish deadlines to avoid delays for both complainants and respondents. Regular updates are kept to complainants andinformed about the progress of their grievances. Maintained comprehensive records of all grievances, actions takenand resolutions. Encouragingfeedback from students to continuously improve the grievance redressal system. Organized orientation programs for students to familiarize them with the grievance redressal mechanism.

Regularly assessing the effectiveness of the grievance mechanism in undergraduate courses. Identifying recurring issues, analyzing complaint trends, and making necessary adjustments for improvement. A tailored approach that caters to the specific needs of undergraduate courses will help in establishing an effective and responsive internal examination related to grievance redressal system. The college has an effective mechanism to address the grievances of the students regarding the internal assessment marks. The students are given an opportunity to approach the respective subject teacher for any clarification with regards to internal assessment marks.

PRINCIPAL

SCNR Govt., Degree College,

PRODDATUR.